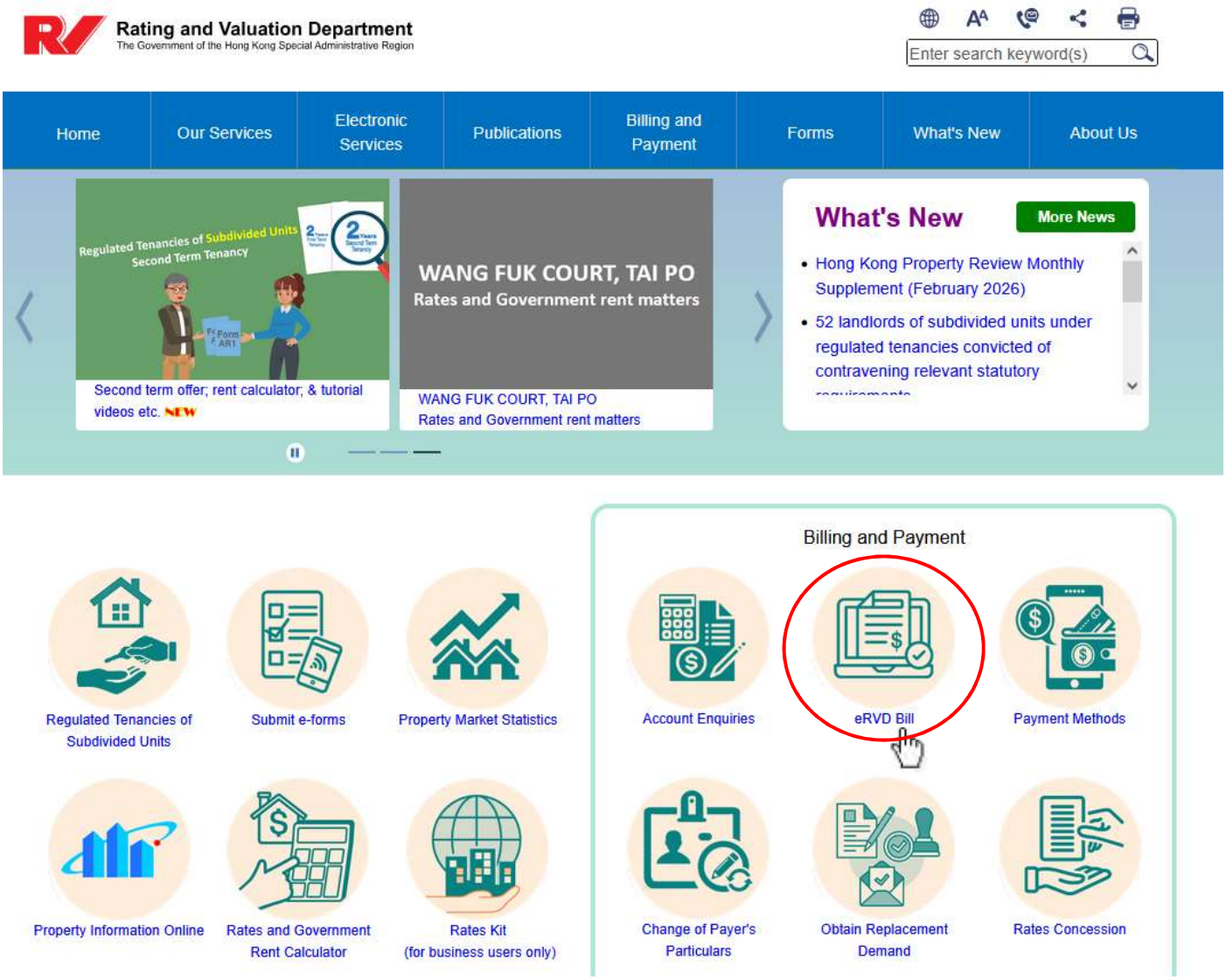
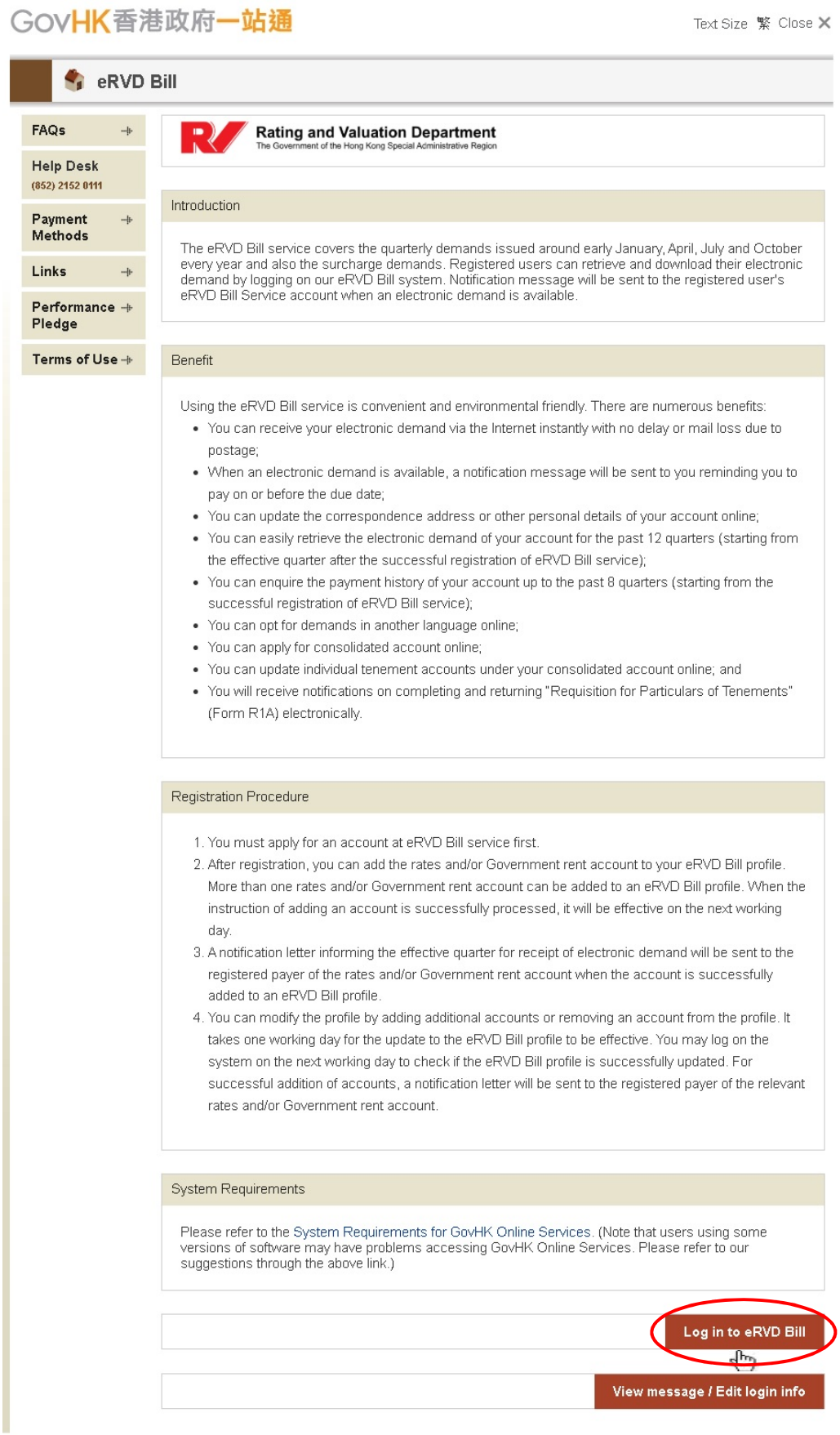
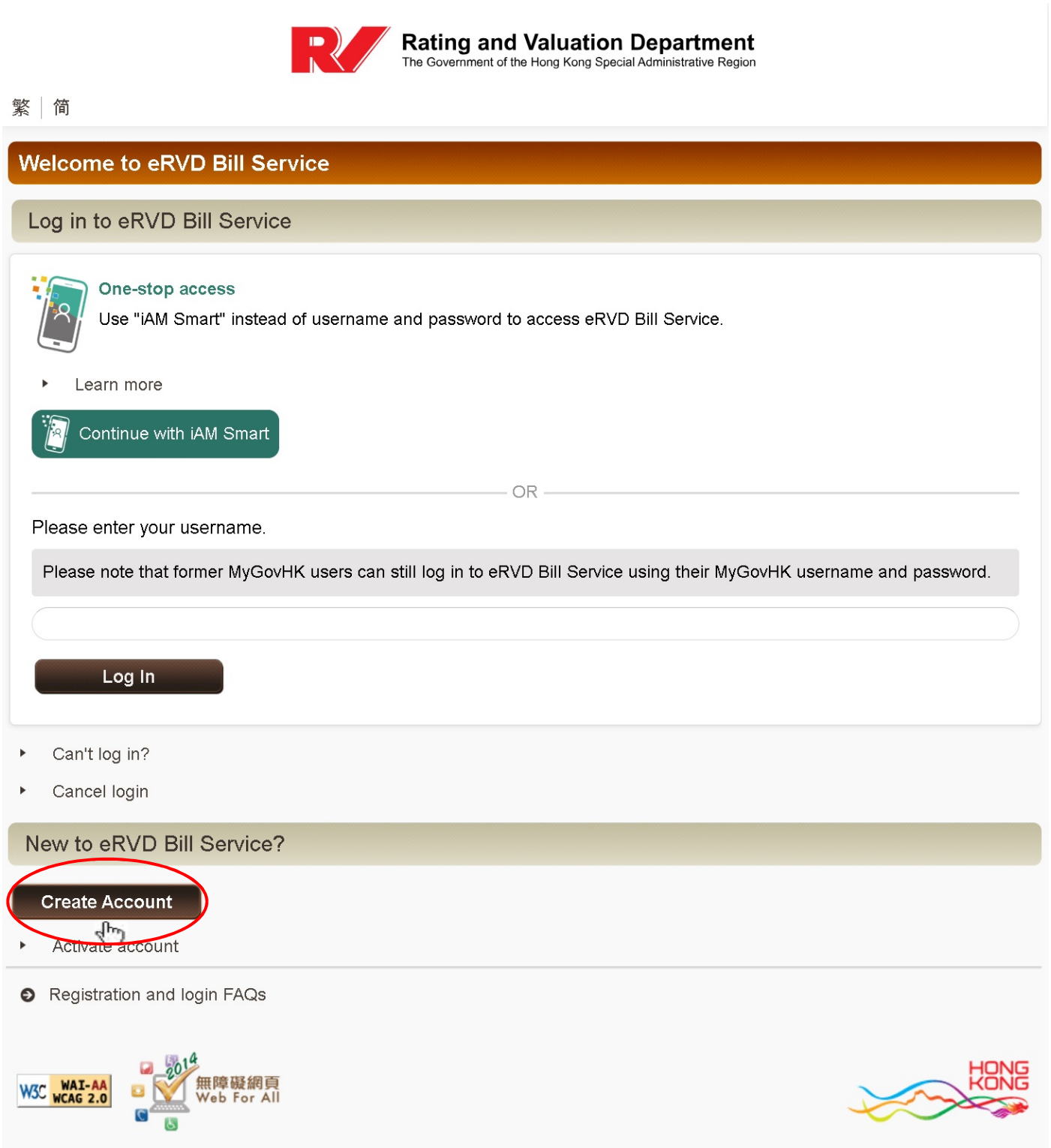
1. Access the webpage of the Rating and Valuation Department (www.rvd.gov.hk), scroll down to the "Billing and Payment" section and click the "eRVD Bill" icon.



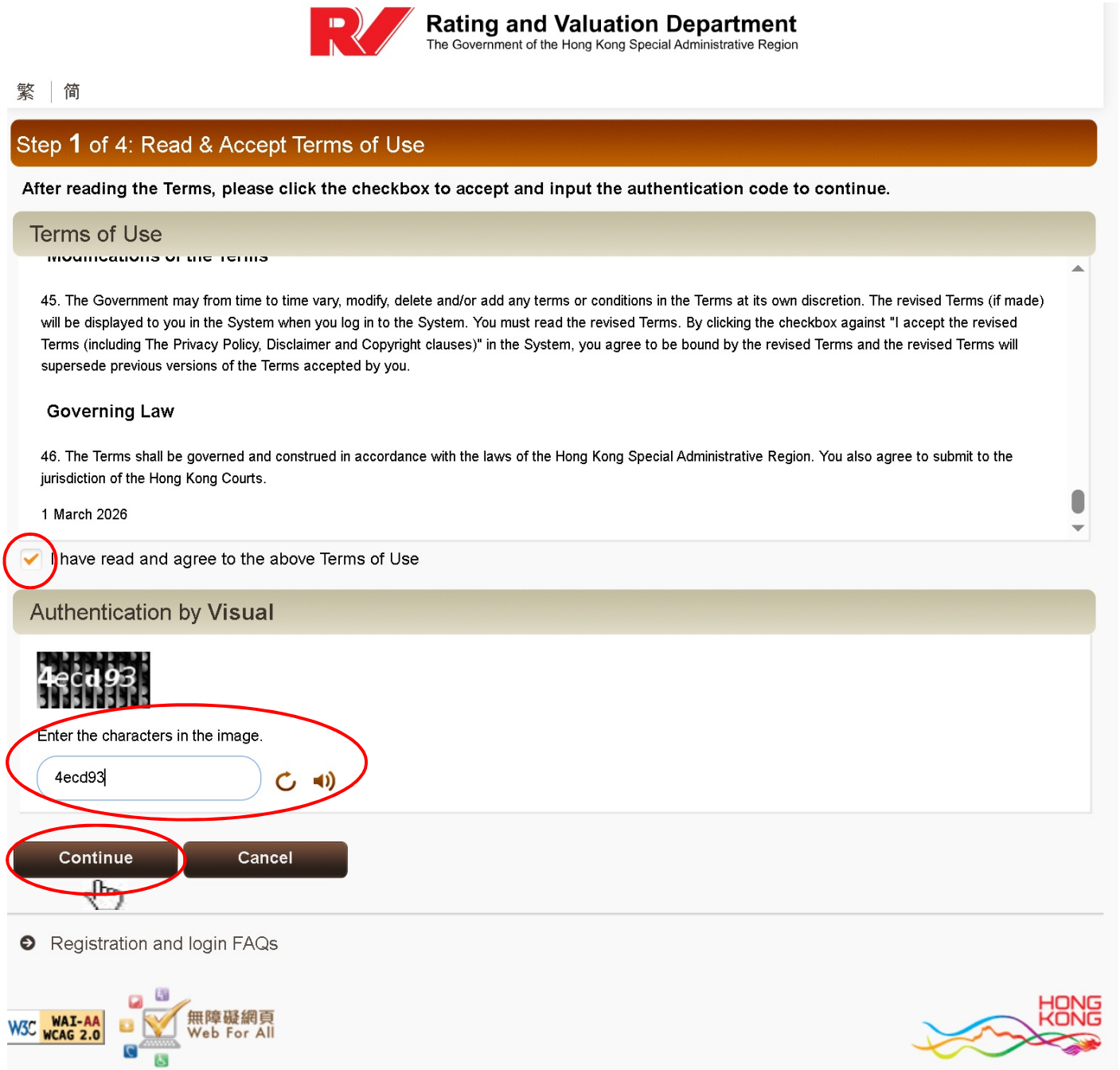
2. Please read the introductory information and click the below **"Log in to eRVD Bill"** button to access the eRVD Bill service login page.



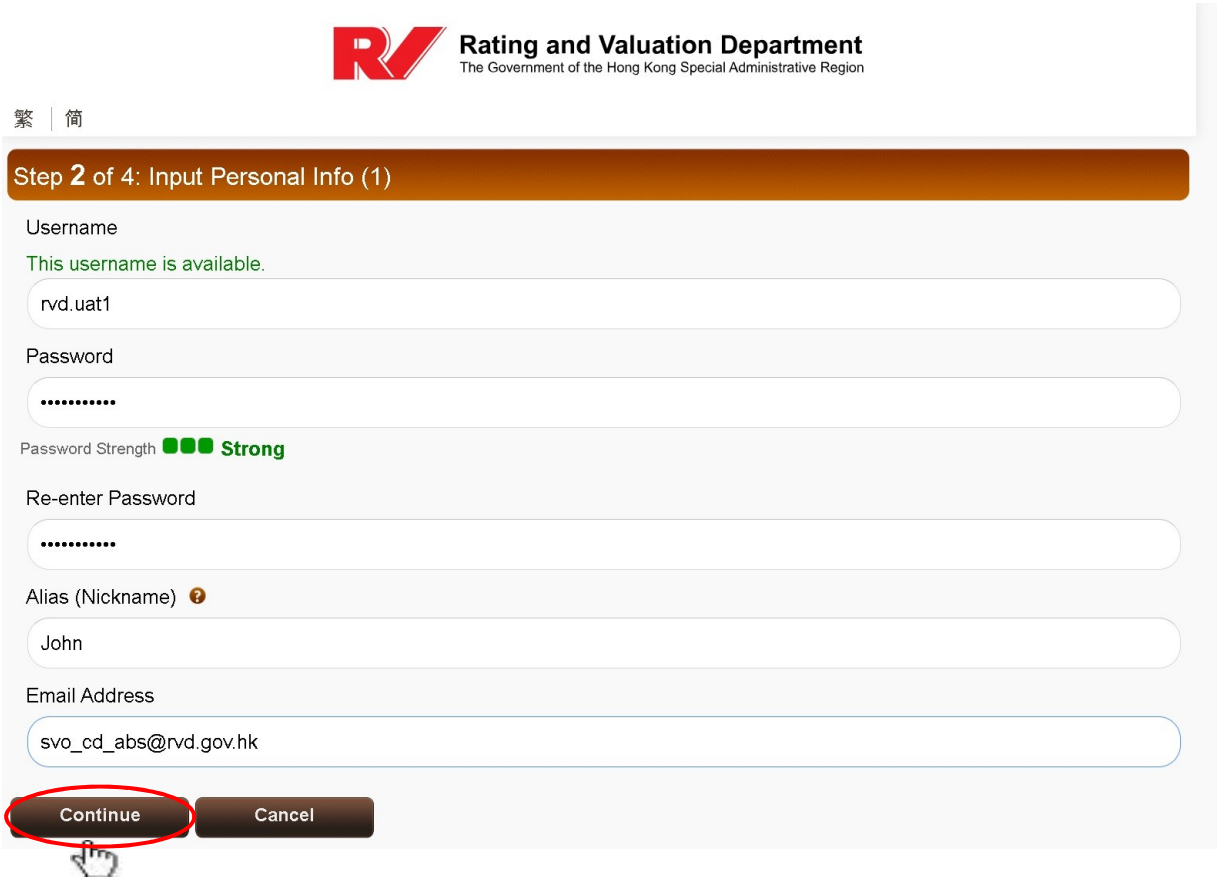
3. Click the **"Create Account"** button from the login page.

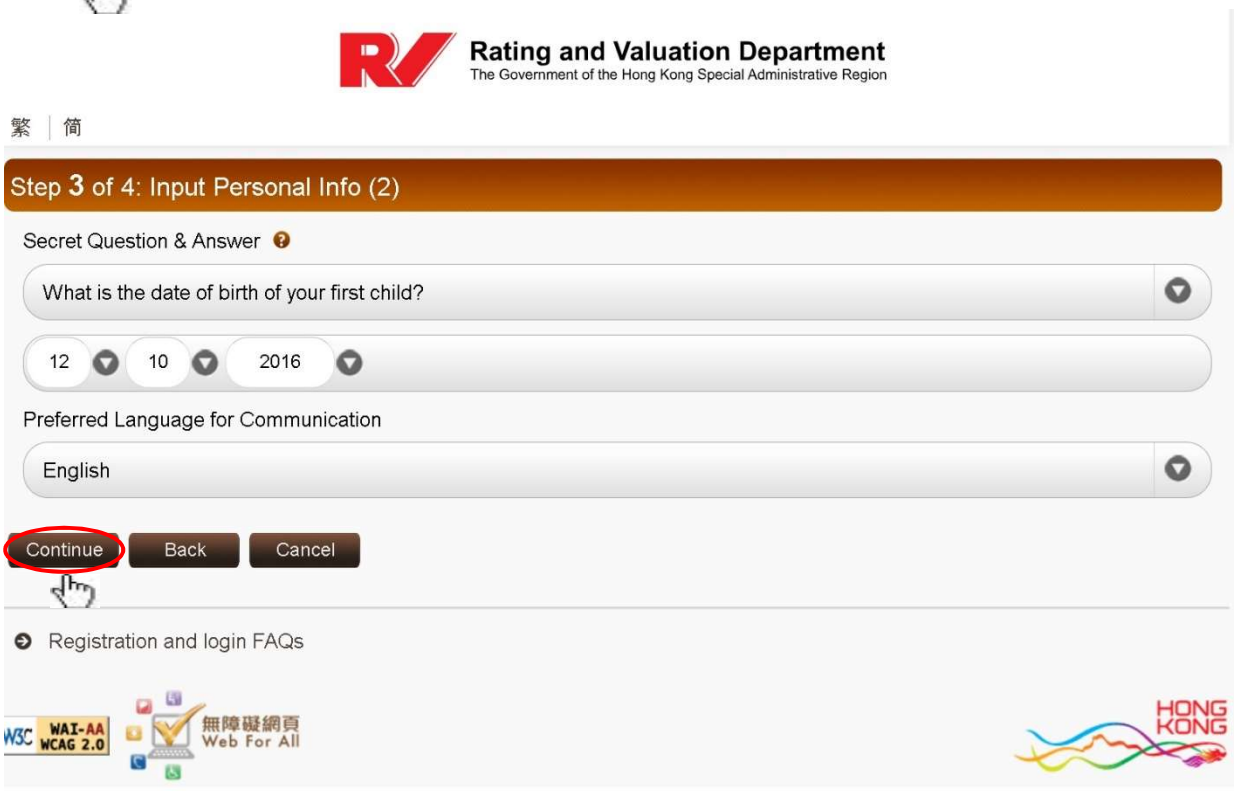


4. Please read "Terms of Use" and tick the box for agreement. Enter the characters in the image on the **CAPTCHA** for authentication and click the **"Continue"** button.

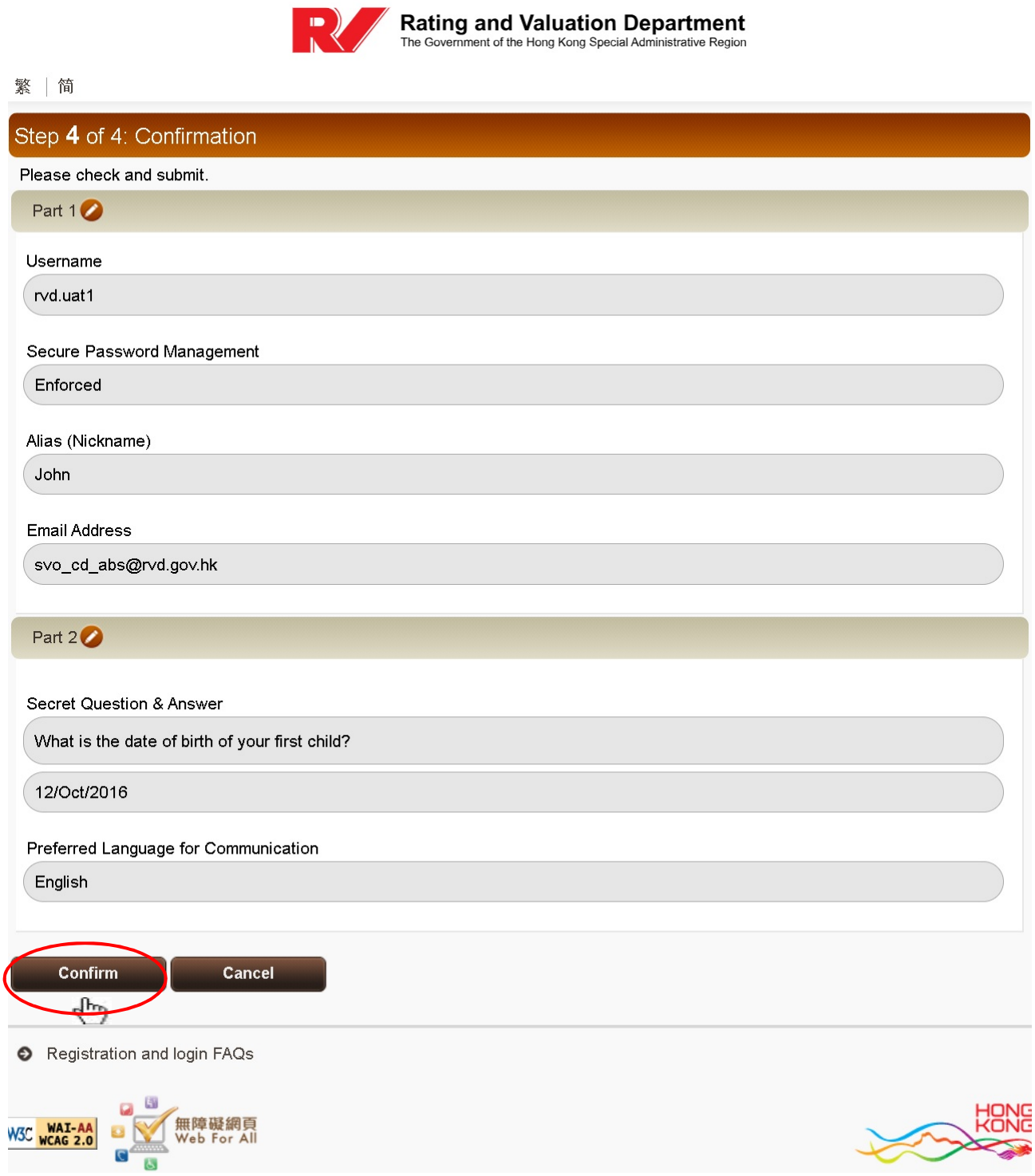


5. Input the required information in Steps 2 & 3 and click the **"Continue"** button .

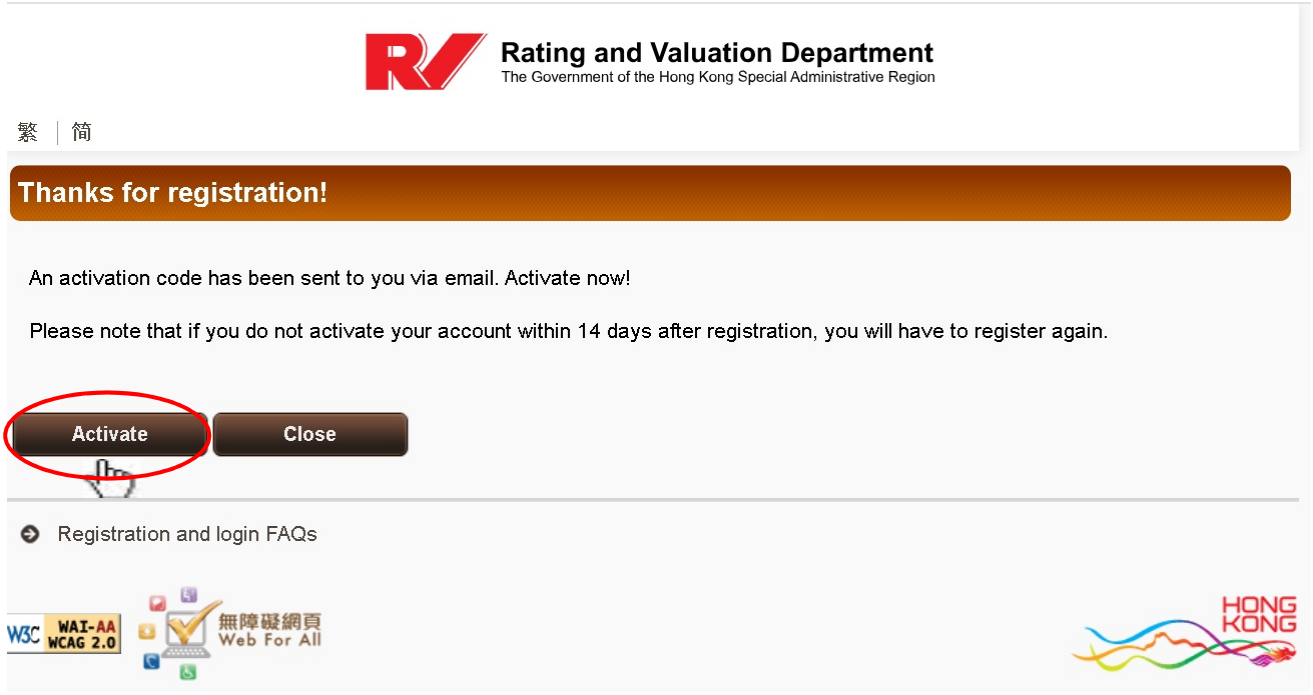




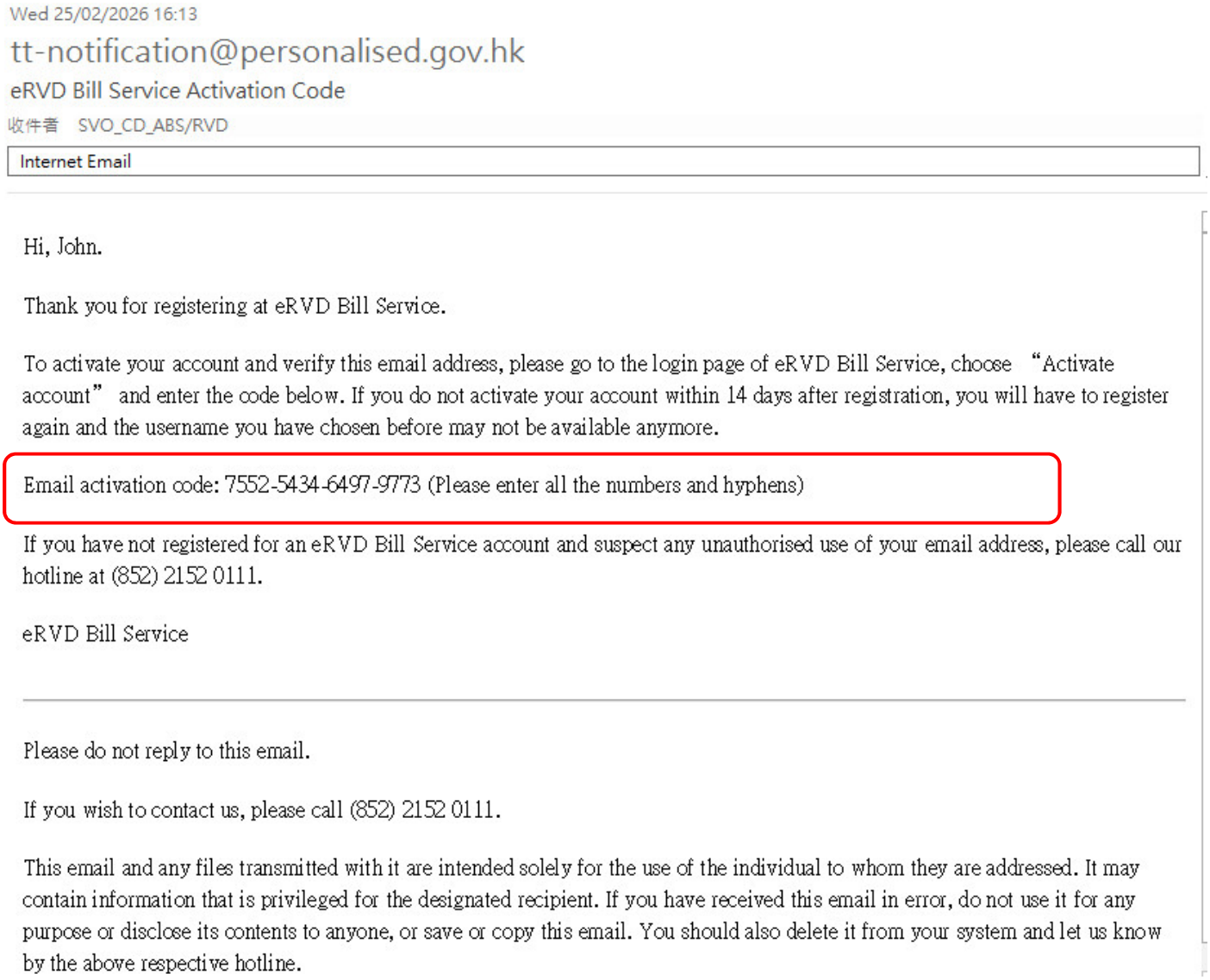
6. Check the information and click **"Confirm"** for submission.



7. Click the **"Activate"** button.



8. Check the inbox of your registered email address and open the email of “eRVD Bill Service Activation Code” to retrieve the "Email activation code”.



Wed 25/02/2026 16:13

tt-notification@personalised.gov.hk

eRVD Bill Service Activation Code

收件者 SVO_CD_ABS/RVD

Internet Email

Hi, John.

Thank you for registering at eRVD Bill Service.

To activate your account and verify this email address, please go to the login page of eRVD Bill Service, choose “Activate account” and enter the code below. If you do not activate your account within 14 days after registration, you will have to register again and the username you have chosen before may not be available anymore.

Email activation code: 7552-5434-6497-9773 (Please enter all the numbers and hyphens)

If you have not registered for an eRVD Bill Service account and suspect any unauthorised use of your email address, please call our hotline at (852) 2152 0111.

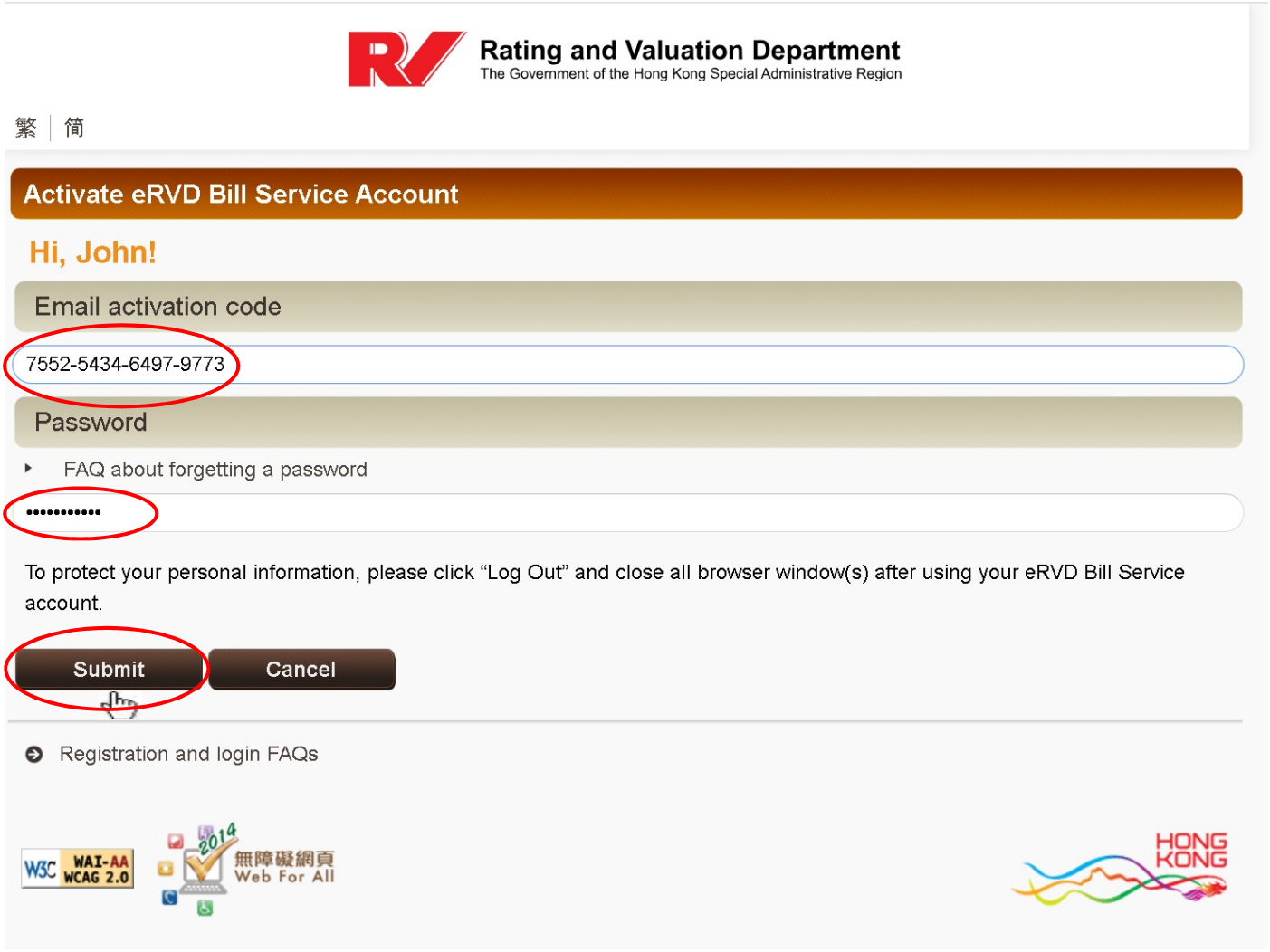
eRVD Bill Service

Please do not reply to this email.

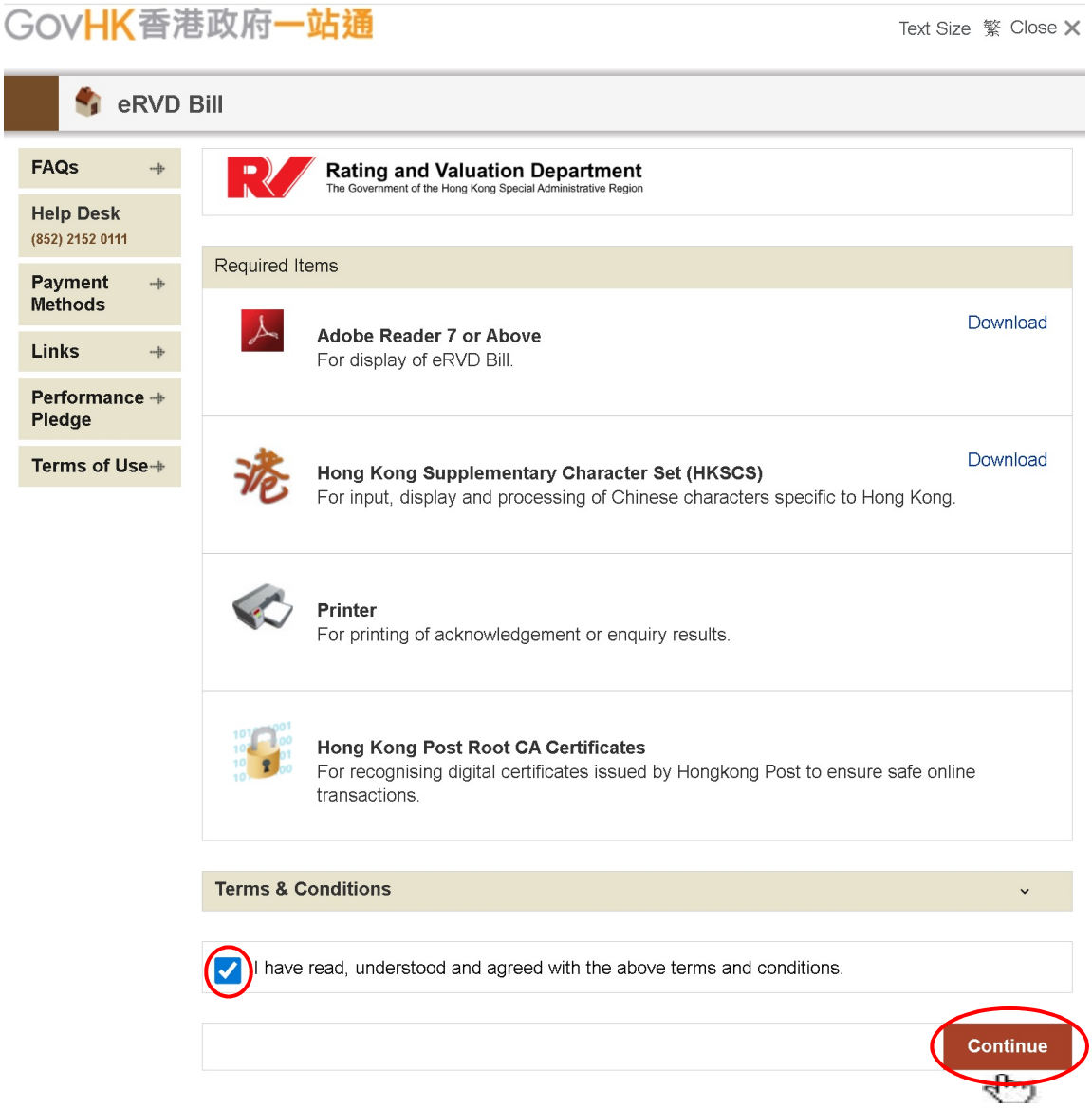
If you wish to contact us, please call (852) 2152 0111.

This email and any files transmitted with it are intended solely for the use of the individual to whom they are addressed. It may contain information that is privileged for the designated recipient. If you have received this email in error, do not use it for any purpose or disclose its contents to anyone, or save or copy this email. You should also delete it from your system and let us know by the above respective hotline.

9. Enter the "Email activation code" provided in the email and your password for the eRVD Bill service account, and click the **"Submit"** button.

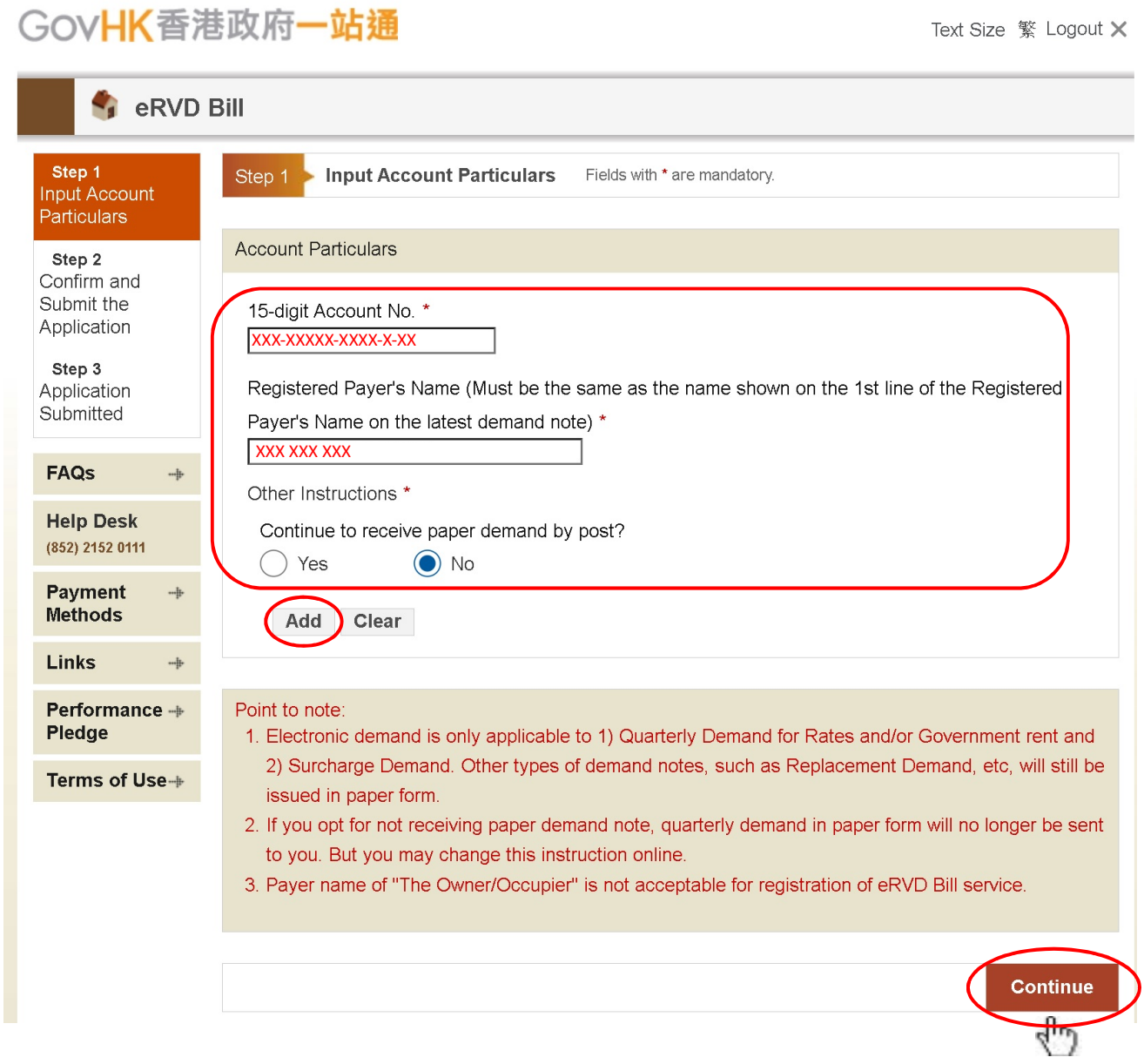


10. Please read "Terms & Conditions" and tick the box for agreement, and click the **"Continue"** button.

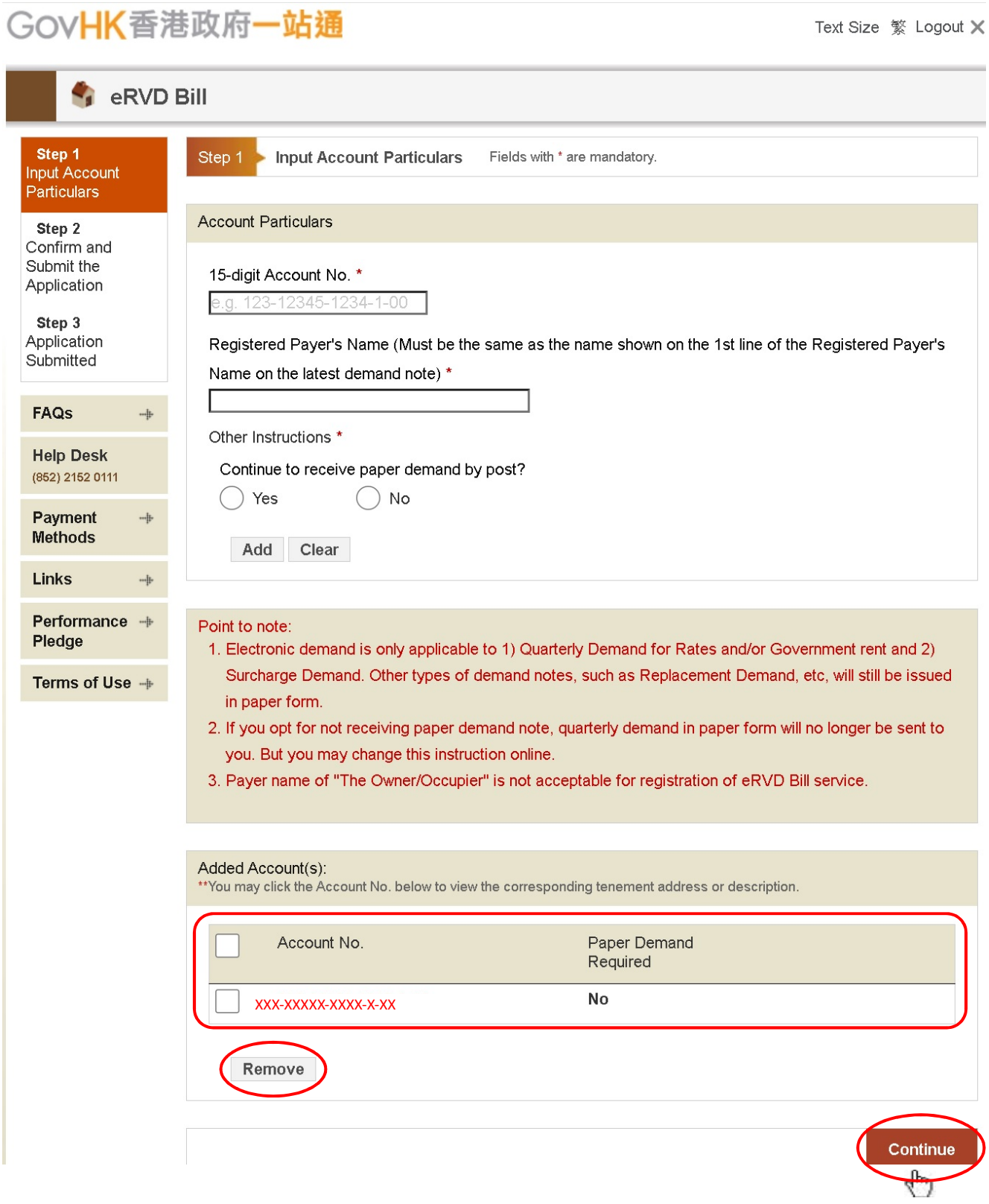


11. Input the **15-digit account number** of your bill and **the Registered Payer's name** shown on the latest demand note (must be identical, including spaces). If the Registered Payer's Name shown on the demand note is exceeding one row, only fill in the Registered Payer's Name displayed on the 1st row.

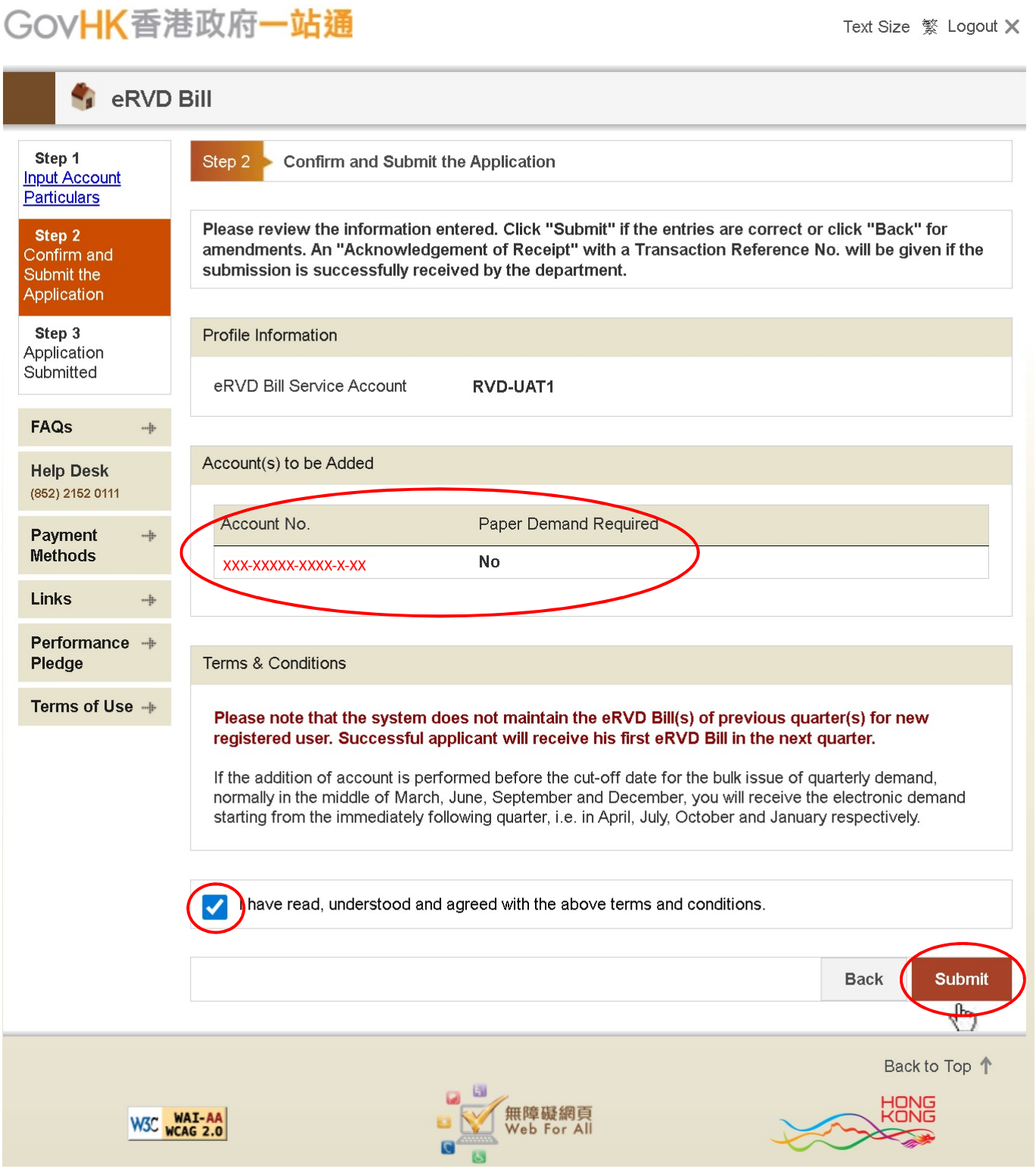
Select your preference of paper demand by post by ticking "Yes" or "No". After all, click the **"Add"** button and the **"Continue"** button. (Attention: No paper demand will be issued if you select "No").



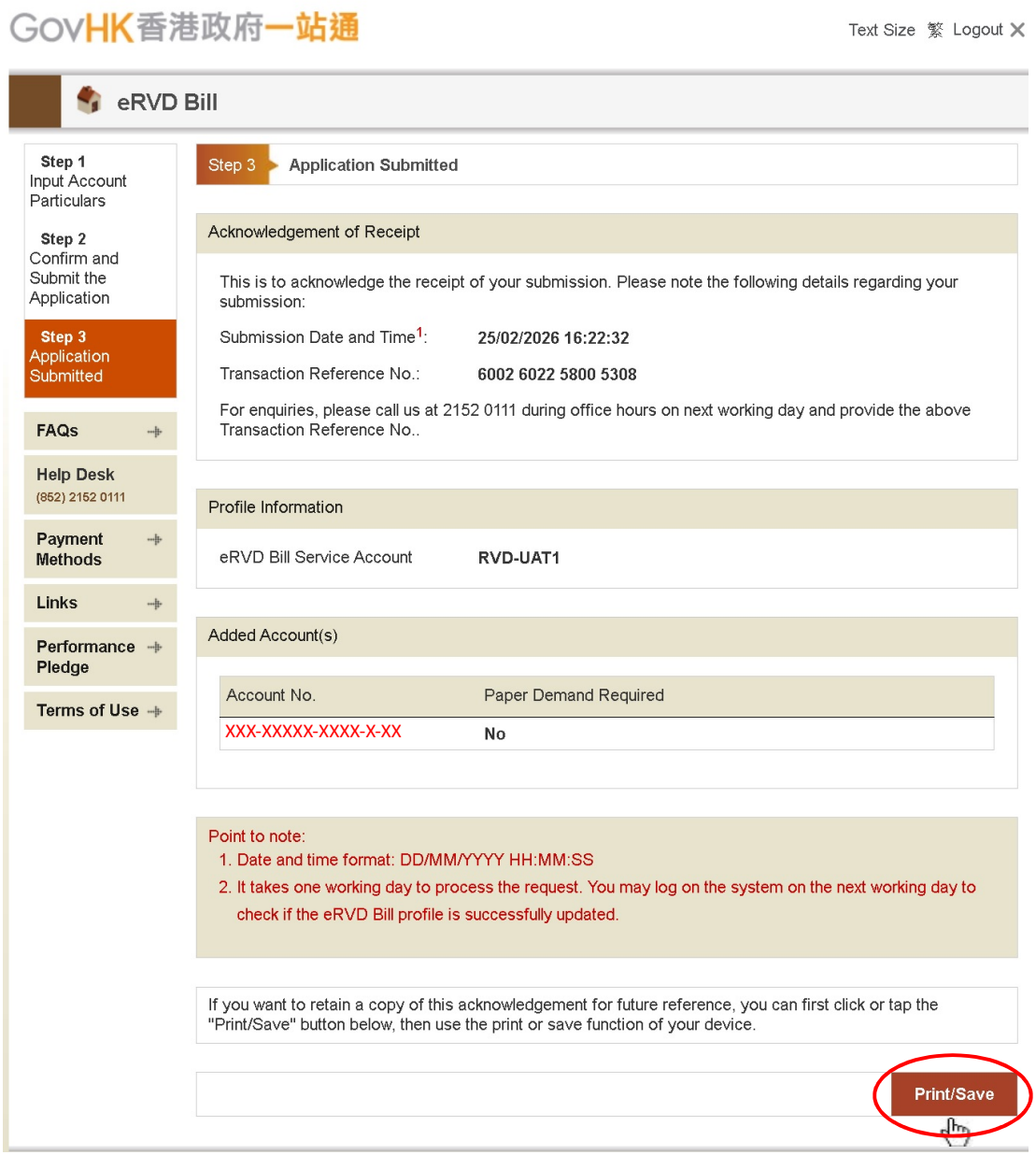
12. Check all the account number(s) added and the option(s) for paper demand. If necessary, click the **"Remove"** button to remove the account(s) previously added or repeat Step11 to add other account(s). After all, click the **"Continue"** button.



13. Review all the account number(s) and the option(s) for paper demand. Then, read "Terms & Conditions" and tick the box for agreement. Click the **"Submit"** button.



14. Click the **"Print /Save"** button for acknowledgement.



Registration for "eRVD Bill Service" has been completed!

(Attention: A notification letter will be sent to the registered payer, informing the payer that the account has been successfully added to the eRVD Bill profile and the effective quarter for retrieving the electronic demand from RVD.)